Requesting a Cerner Account Using IRMA (Interactive Request Management Application)

IRMA is the Interactive Request Management Application. Use IRMA to request:

- A change to the EMR or other systems
- A new project or replacement system
- A new PC or related equipment
- Access (sign-on) to applications and services like Cerner EMR, PACs, GEIDX, remote access, e-mail, etc.
- Or suggest ideas for innovation

1. To access, select the IRMA icon from Citrix Receiver

2. Click Create a new Request

3. Select Cerner EMR Account if you want to order a new Cerner, Dragon or PACs account or remote access or e-mail
4. Account requestor logs in using their PawPrint

5. Type the name of the person for which you are requesting an account and click Search

6. Select the name of the person for which you are requesting an account from the drop-down list
7. Fill out the form. Notice anything with a red asterisk (*) is a required field.

8. Click the Submit button.

9. Click the Submit button again on the next page to submit the request to the Cerner Help Desk.