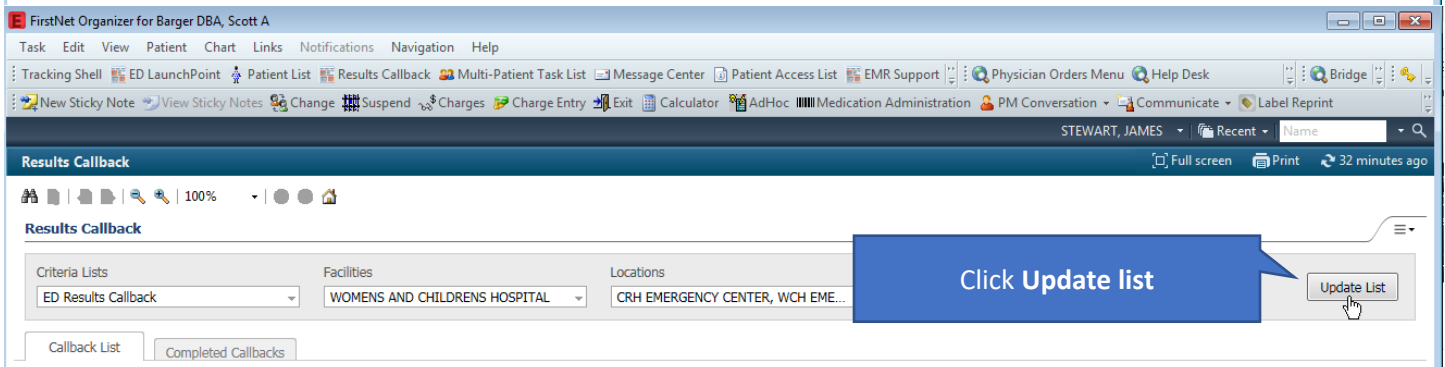
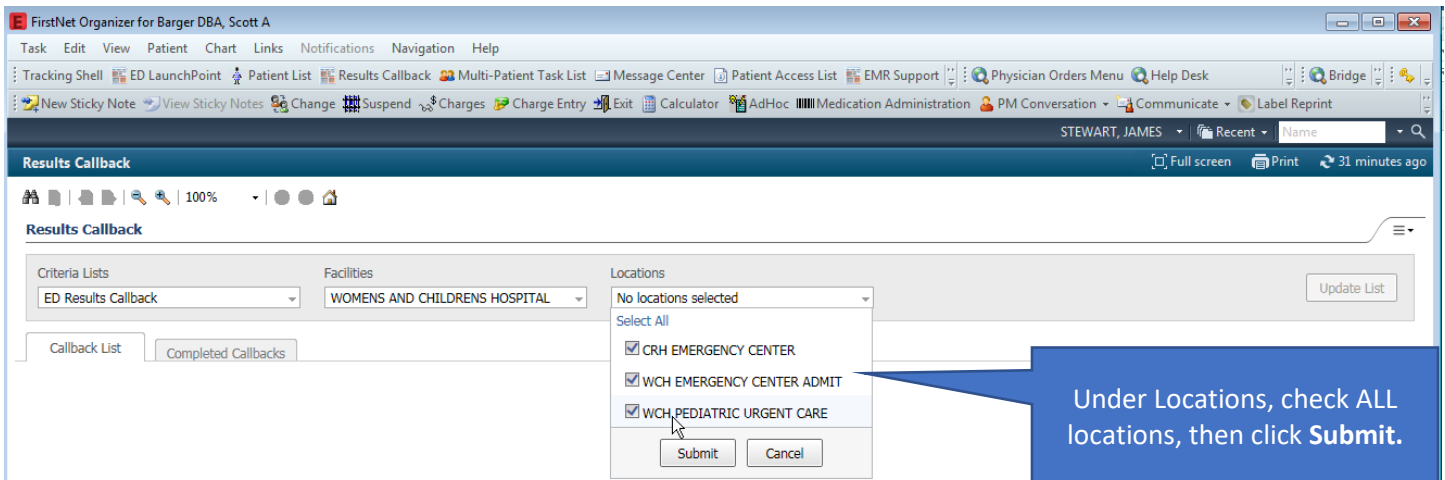
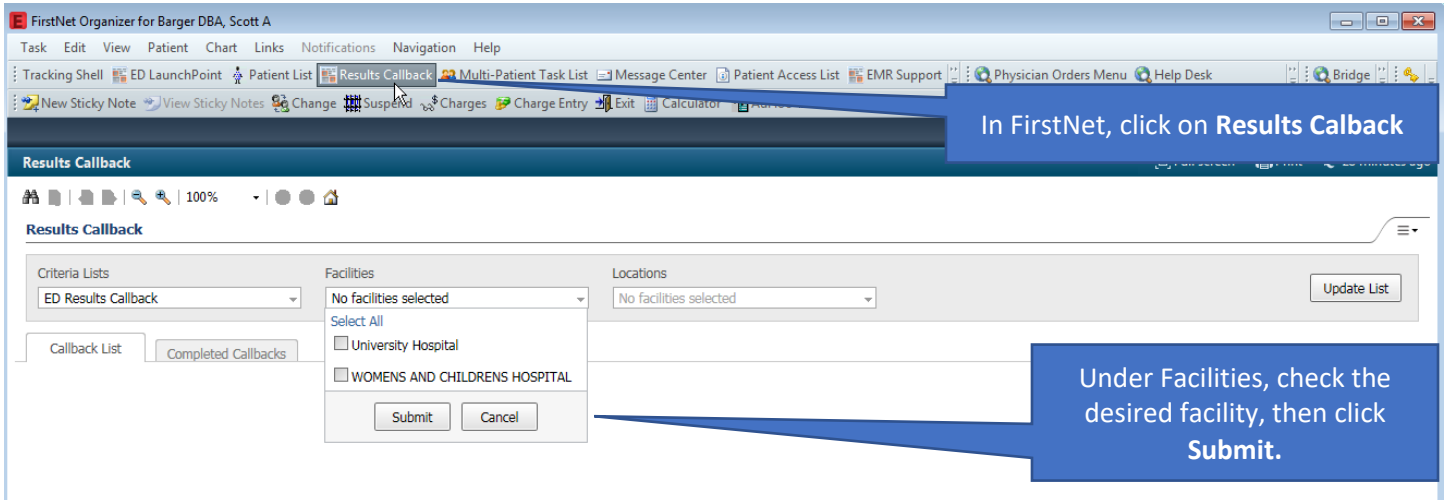


ED Results Callback Quick Start Guide

The **ED Results Callback** solution is designed to display positive *preliminary* or *final* results on patients where the laboratory order originated in any of the locations assigned to the UH Emergency Center, WCH Emergency Center or Pediatric Urgent Care Center.

The system will also track patients that are admitted to the facility and display positive results either during the hospital stay or after the patient has discharged. Only those orders that **originated in the ED/UH locations** that return positive will be displayed.

Results Callback currently tracks: Blood, Urine, CSF, Group B Strep Cultures and GC/Chlamydia results.



Viewing the Callback List

Click directly on the result to show the Result Detail window

The screenshot shows the 'Results Callback' window with a table of results. A callout points to a result in the table, indicating that clicking on it opens the 'Microbiology Result Details' window.

Criteria Lists	Facilities	Locations
ED Results Callback	University Hospital	5 locations

Callback List (7)	Completed Callbacks																								
<table border="1"> <thead> <tr> <th>Patient Name</th> <th>Result</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td></td> <td>Culture Urine Complete Esccol...</td> <td>Review</td> </tr> <tr> <td></td> <td>Chlamydia trachom... Positive</td> <td>No Status</td> </tr> <tr> <td></td> <td>Chlamydia trachom... Positive</td> <td>No Status</td> </tr> <tr> <td></td> <td>Culture Urine Complete Esccol</td> <td>No Status</td> </tr> <tr> <td></td> <td>Culture Urine Preliminary GNDC</td> <td>No Status</td> </tr> <tr> <td></td> <td>Culture Urine Complete Esccol</td> <td>No Status</td> </tr> <tr> <td></td> <td>Culture Urine Complete Esccol</td> <td>No Status</td> </tr> </tbody> </table>	Patient Name	Result	Status		Culture Urine Complete Esccol...	Review		Chlamydia trachom... Positive	No Status		Chlamydia trachom... Positive	No Status		Culture Urine Complete Esccol	No Status		Culture Urine Preliminary GNDC	No Status		Culture Urine Complete Esccol	No Status		Culture Urine Complete Esccol	No Status	
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	Culture Urine Preliminary GNDC	No Status																							
	Culture Urine Complete Esccol	No Status																							
	Culture Urine Complete Esccol	No Status																							

Microbiology Result Details - THURMAN, PAUL DEANDRE - 02...

Culture Urine - Accession: 000002017248004340
Result Status - Final

Micro Reports | Susceptibilities | Specimen | Action List

Final - September 08, 2017 14:21 -
 >100,000 CFU/ml Escherichia coli, Identification and susceptibility to follow.
 10,000-49,000 CFU/ml Acinetobacter calcoaceticus-baumannii complex

Prelim - September 07, 2017 16:04 -
 >100,000 CFU/ml Gram negative rods, Identification and susceptibility to follow.

4115643949.000001

Print Close

Click the arrow to expand the results panel

Results Callback

Criteria Lists: ED Results Callback

Callback List (7) | Completed Callbacks

Patient Name: [Redacted]

**** Allergies **** 24 years Male DOB: 10/12/1992 MRN: [Redacted] FIN: [Redacted] Weight: 79.54 kg Preferred Language: English

Culture Urine Collected: 09/05/2017 23:40 Esccol, Acicbc Complete Body site: Specimen Type: Clea... 09/08/2017 16:27

Encounter Date and Location
 09/05/2017
 UNIVERSITY HOSP - EMER CTR C UH

Discharge Disposition
 Home/Self Care

Encounter Diagnostics
 Auto differential, XR Chest Portable, Urinalysis (Reflex Microscopic), Urinalysis Microscopic Exam, Culture Urine (Urine Culture), CT Chest PE Protocol, Comprehensive Metabolic Panel, D Dimer Quantitative, CBC with Auto Differential, Culture Urine (Urine Culture)

Problems
 Asthma, Bipolar affective disorder, Colostomy in place, GERD (gastroesophageal reflux disease), Neurogenic bladder, Pressure ulcer of buttock, Pulmonary embolism, Recurrent urinary tract infection, Schizoaffective disorder, Spinal paraplegia T10

Attending Physician
 No Results Found

Allergies
 Zofran, Ritalin, risperDONE

Discharge Diagnosis
 Chest pain, unspecified, Pressure ulcer of unspecified site, unspecified stage

Encounter Treatment
 sodium chloride 0.9% (NS Bolus) - 1000 mL 1,000 mL, 0 mL/hr, IV Bolus, Once
 rivaroxaban (Xarelto) - 20 mg 20 mg, 1 Tablet(s), Oral, Once
 fentaNYL - 50 mcg 50 mcg, 1 mL, IV Push, AdHoc
 ondansetron (Zofran Inj) 4 mg, 2 mL, Slow IV Push, Once
 lohexol - 35000 mg 35,000 mg, 100 mL, IV, AdHoc

Callbacks

Home Phone	Mobile Phone	Alternate/Day Phone	Primary Care Provider : Cates MD, Chr...

☐ No Answer
☐ Left Message
☐ Patient Contacted

☐ No further action required Cancel Letter Sign

Within the Result panel:

- Click the result at the top to display the Result Detail window
- Use the callbacks section to document callback
- Click **Sign** to document the callback.
- Check "No Further Action" when you are documenting the final intervention.
- Pertinent encounter information is found on the right

Completed Callbacks

Results Callback

Criteria Lists: ED Results Callback | Facilities: University Hospital | Locations: 5 locations selected

Callback List (7) | **Completed Callbacks (36)**

Patient Name	Result	Status
[Patient Name]	Culture Blood Complete Esccol 12 D	Reviewed by Provider
[Patient Name]	Chlamydia trachomatis Positive 10 D	Reviewed by Provider
[Patient Name]	Neisseria gonorrhoeae Positive 10 D	Reviewed by Provider
[Patient Name]	Culture Urine Complete Esccol 8 D	Reviewed by Provider

Completed Callbacks within the past 7 days are found on the Completed Callbacks tab.

Expanding the Results panel will allow you to review the callback or mark the callback "in error" or "incomplete". This send the callback back to the Callback List.

Clinical Notes

Thursday, September 15, 2016 - Saturday, September 16, 2016

Result Type: ED Follow Up Results
 Result Date: September 14, 2017 02:28
 Result Status: Final
 Result Title: Results Callback
 Performed By: Seithel PA, Michelle Lynn on September 14, 2017 02:28
 Encounter info: UNIVERSITY HOSP, UH EMERGENCY, 09/05/2017 - 09/05/2017

*** Final Report ***

Culture Urine Collected: 09/05/2017	Esccol Complete	Body site: Specimen Type: Clean Catch	09/07/2017 15:52
09/14/2017 02:28 (Seithel PA, Michelle Lynn)	Reviewed by Provider, No further action required	will send letter Goss 9/9/17 Goss FNP, Morgan Nicole - 09/09/2017 10:47	
09/08/2017 04:44 (Seithel PA, Michelle Lynn)	Reviewed by Provider	Not treated. Pt. needs phone call in a.m. about results	

Completed Callbacks also show in the patient Chart within Clinical Notes as an ED Follow Up Results document.

The Results Callback system will currently track:

- Blood Cultures
- Urine Cultures
- CSF Cultures
- Rapid Strep
- GC/Chlamydia
- Group B Strep

More tests will be added in the future.