

New Account Password Setup

1. Go to password.umsystem.edu

The screenshot shows the 'Passwords' page on the University of Missouri System website. A dark sidebar on the left contains navigation links such as 'IT Home', 'InfoSec', and 'Secure Authentication'. The main content area has a 'Tools' section with a red box around the link 'Establish/Forgot/Change Password'. A yellow callout box with the text '2. Select Establish/Forgot/Change Password' has an arrow pointing to this link. Below the 'Tools' section, three cards are visible: 'Establish/Forget/Change Password' (highlighted with a red box), 'Manage MFA Settings Setup', and 'Account and Password Management'. Each card includes a brief description and a 'Learn more' link.

The screenshot shows the account recovery page titled 'Get back into your account'. It asks 'Who are you?' and provides instructions to enter email or username and characters from a CAPTCHA. A yellow callout box with the text '3. Type the provided AD username then @umsystem.edu' points to the 'Email or Username' input field, which contains 'username@umsystem.edu'. Below this is a CAPTCHA image showing the characters 'S6PH' and 'OXD5'. A yellow callout box with the text '4. Enter the displayed characters' points to the input field containing 's6phqxd5'. At the bottom, a blue 'Next' button is highlighted with a yellow callout box containing the text '5. Click Next'.

6. From the Authentication page, select your authentication choice and fill out the required field before you press next.

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Get back into your account

We're sorry

You can't reset your own password because you haven't registered for password reset.

If you can't sign in, you must contact your administrator to reset your password for you. After you can sign in again, [register for self-service password reset](#), to make sure that you're able to reset your own password in the future.

[Show additional details]

****If you receive an error at step 6, please call the MU Help Desk (573) 884-4357 to have mobile number entered for MFA**

7. Follow the onscreen instructions to authenticate.

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Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

We've sent you a text message containing a verification code to your phone.

Enter your verification code

Next

Cancel

8. Select the method of verification

9. Enter the verification code

10. Click Next

Confirm Password:

Submit

Password must not contain your username.

Password must differ from previous 24 password(s).

- Some applications do not accept commas please use a different character

Password length must be 8 or more characters.

Contain at least 1 character from at least 3 of the following:

- 1 digit (0-9).

- 1 symbol (!, @, #, \$, %, *, etc.). * * Some applications do not accept commas – please consider using a different symbol.

- 1 uppercase English letters (A-Z).

- 1 lowercase English letters (a-z).

The password that you are setting will allow you to access information technology devices, systems and networks owned by the University of Missouri System. Access to and use of these resources is governed by the University of Missouri Acceptable Use Policy and is subject to monitoring in accordance with these policies. Abuse, misuse, unauthorized access and unauthorized disclosure of confidential information are prohibited.

11. Create your password. Please follow the criteria listed below

[Need Help?](#)
[Create/Reset Password](#)
[Log Off](#)

