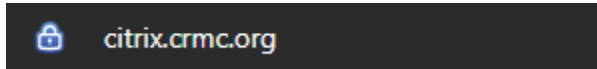


Accessing CRMC Apps from Outside Locations

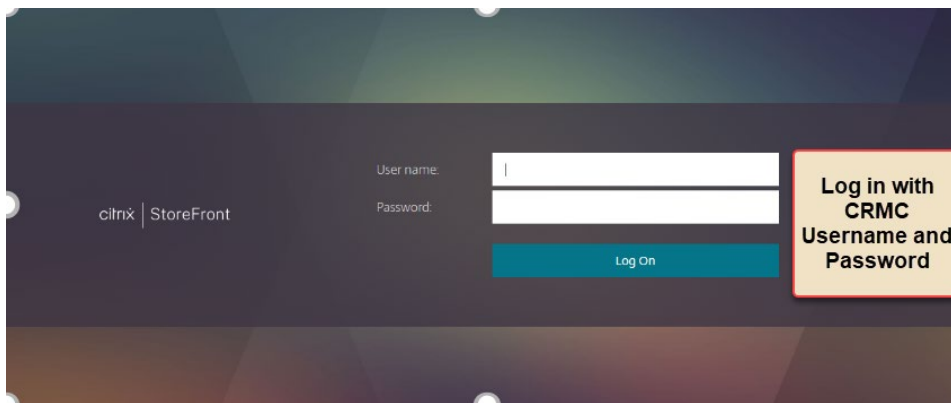


1. Download the Duo Mobile App from the App Store on your phone.

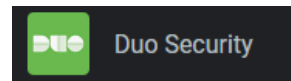
2. Open your web browser of choice on your phone. Type in the search browser



3. Log into Citrix with your CRMC AD Username and Password.



4. You will be prompted to set up Duo Mobile. Select that you have already downloaded, then select take me to Duo Mobile.



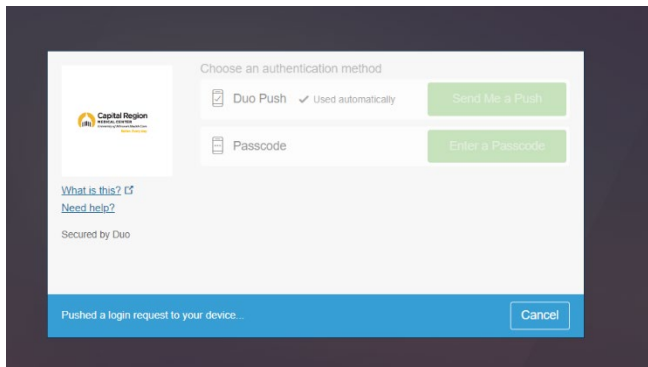
Duo Mobile

5. You will then need to enter your phone number and the check the box to verify it is correct.

6. Then it will ask you to name the account. It is preset to Capital Region Medical Center- We recommend just leaving it that way.

7. This completes setting up Duo Mobile.

8. When you access this site again from outside of the CRMC Campus, you will login with your CRMC Username and Password then it will either automatically send a “Push” to your phone, or you will select for it to send a “Push” to authenticate yourself. You will simply hit Approve on your phone.



9. This will take you to your CRMC Citrix store Front.

