

Success Metrics Sample

Here is how the Success Metrics Template might be completed for heightened security access added to employee badges and the requirement for all staff to have badges visible.

What is changing?	What is the measure?	Data category? (Financial, Quality, Patient Satisfaction, Engagement, etc.)	Data Owner	Frequency of data (Daily, weekly, monthly)
In-patient units will only be able to be accessed by staff with a working need. Access will be restricted through badge security devices at entrances.	Monthly review by units and departments to ensure only staff with a need is granted access to patient floors.	Patient Safety	Security Department	Monthly
All staff will ensure their badges are visible to patients, visitors and other staff. (This has been required in the the past, but will now be strictly enforced)	DNV/CMS Citations related to badge visibility on patient floors. Badge Audits conducted by the Security Department.	Patient Safety	Office or Risk & Regulatory Affairs Security Department	During DNV/CMS audits (2-4 times a year) Quarterly