

# Meaningful Use Updates: Patient Portal

## Secure Messaging

In order to assist providers and hospitals with meeting the Meaningful Use Stage 3 measure automated messages will be sent to the patient's portal account and saved to the patient's chart. Patients currently receive automated messages in their portal account when certain notes and results are available for viewing. To meet the meaningful use measure these automated messages will now be saved in the patient's chart within **Results-All Other Results-Patient Notification**.

The screenshot shows a patient chart interface with a top navigation bar including 'Lab - Recent', 'Lab - Extended', 'Microbiology Viewer', 'Radiology', 'Diagnostic Reports', 'Vitals - Recent', 'Vitals - Extended', and 'All Other Results'. Below this is a 'Flowsheet' section with 'CLINICAL PATIENT INFO' selected. A 'Navigator' sidebar on the left lists various patient data points like 'Vital Signs', 'Height-Weight', 'Social History', etc. The main content area displays a table of 'Patient Notification' items. A callout box with a red border and yellow background points to the 'Portal Message Documentation' folder in the table.

CLINICAL PATIENT INFO	12/05/2017 21:38 CST	12/05/2017 17:23 CST	11/30/2017 13:38 CST
<b>Patient Notification</b>			
Portal Message Documentation	<b>Portal Message Documentation</b>		Portal Message
Education & Learning			
Family Education Needs		Activity, Treati	
Primary Learner		Patient	
Patient/Family Barriers to Learning		None Identifi	
Preferred Learning Style(s)		Demonstratio	
<b>Routine Patient Teaching</b>			
Routine Pain Patient Teaching			

**Portal Message Documentation** folder under the **All Other Results-Patient Notification**

Providers will continue to receive credit for consumer messages sent from their Inbox as well as messages sent by other staff when the message lists them as the "Provider" on the message.

The screenshot shows a secure messaging interface with a 'To:' field, a 'CC:' field, and a 'Provider:' dropdown menu. The subject is 'General Message'. There are checkboxes for 'To consumer' and 'Disable further replies'. Below the form are buttons for 'Browse Documents' and 'Other Attachments'. At the bottom, there is a 'Message' section with a font size dropdown set to '12' and a rich text editor toolbar.

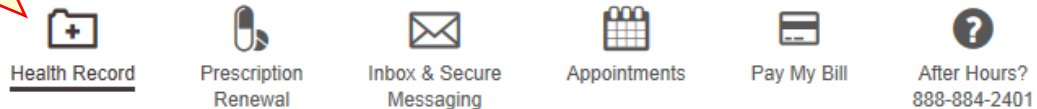
## Patients Can Send Health Data by Unsecured E-mail from the Portal

Patients can send their health data via unsecured e-mail from their patient portal.

- Patients are alerted and must acknowledge they are sending their health information in an unsecured manner.
- Patients sending health data via unsecured email has been approved by our Privacy Officer.
- **Staff must NOT use unsecured email to communicate health information.** Staff should continue to use the "To Consumer" SECURE messaging available in PowerChart Message Center which delivers messages to the patient's portal inbox.

Instructions for PATIENT to send health data via unsecured email from their patient portal:

1. Click **Health Record**



2. Click **Download & Send**

2. Click **Download & Send** on the left navigation bar

### Send Health Record Information

You can send health record information through Direct, which is an email address with a secure inbox set up by participating organizations and individuals. You can also send health record information to any email address that is unsecure.

Send Direct Email

Click Send Direct Email to send health record information to a health care provider that uses Direct for secure emails.

Send Unsecure Email

Click Send Unsecure Email to send health record information to any email address.

3. Click **Send Unsecure Email**

## Send Health Record Files Through Unsecure Email

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Health records contain sensitive health information. You should treat health record information like your banking information and share it wisely with only trusted sources. It is important to know that communications through email are not secure. It is unlikely, but there is a chance that the information you include in the email could be intercepted or read by someone other than the person to whom you addressed it.

**By selecting this check box you confirm that you understand the risks of sending health information to an unsecured email inbox.**

4. Click box to agree to statement

**Coming Soon:** Ability for patients to connect their health information to an app such as fitness trackers, dietary trackers, etc. This connection is through an API (Application Programming Interface).